

Privacy policy and cookie statement

If you visit the website gamesforhealtheurope.org, purchase products or services from us, privacy-sensitive data or personal data of yours may be processed. Games for Health Europe considers your privacy to be of great importance. In order to guarantee your privacy as best as possible, we apply a number of core values.

INFORM

We want to inform you as best as possible about how and why we process personal data. We do this via this privacy and cookie statement.

LIMIT COLLECTION OF DATA

We pay close attention to limiting our collection of personal data to what is necessary for the proper functioning of the website and the services you request.

SECURITY

We take appropriate security measures to protect your personal data and also require this from parties that process personal data on our behalf.

CONSENT

We ask for explicit permission to process your personal data in cases where your permission is required by law.

RIGHTS OF DATA SUBJECTS

We respect your right to view, correct or delete the personal data that we process about you and any other rights that you have under applicable privacy legislation. In this privacy and cookie statement you can read how we put these core values into practice and respect and protect your right to privacy.

USE OF PERSONAL DATA

When using our website, products or services, you may leave certain data with us. This may also be personal data. We only collect, store and use the personal data that is provided directly by you or of which it is clear when provided that it is provided to us for processing.

We will not use your personal data for purposes other than those for which we have obtained it, unless you have given your prior consent or we are permitted or required to do so by law.

Depending on which functionalities you use via the website or our products or services, we may process the following personal data about you:

Name and address details;

Email address;

Website;

IP address.

YOUR PERSONAL DATA IS USED FOR THE PURPOSES BELOW (AND FOR PURPOSES CLOSELY RELATED THERETO):

posting, answering and processing questions and comments submitted by you;

offering relevant offers and information about our products;

conducting statistical research, market research and satisfaction surveys.

REGISTRATION

Registration for the congress and ordering tickets is handled via paydro.com. This means that the Paydro Privacy Statement applies to all purchases. You can read their Privacy Statement on their website.

CONTACT FORM AND E-MAILS

If you have any questions about Games for Health Europe or the services we offer, please contact us. You can contact us by e-mail. Please consult our contact page for up-to-date contact details.

When you send us an e-mail, the data you send us will be stored for as long as is necessary to fully answer and process the form or the content of your e-mail.

COOKIES

Our website uses cookies. A cookie is a small file that is sent with the pages of our website and stored in the memory of your device. The information stored in a cookie can be transferred to our own secure server or that of a third party.

WE DISTINGUISH BETWEEN TWO TYPES OF COOKIES:

Functional cookies

These cookies ensure the proper functioning of our website. They also ensure that you can use the website more easily by, for example, remembering your personal settings.

Analytical cookies

General visitor data is kept on the Games for Health Europe website. In this context, the IP address of your computer, any user name, the time of the request and data that the browser of a visitor sends, in particular, can be registered and used for statistical analyses of visitor and click behaviour on the website. Games for Health Europe also uses this to optimise the functioning of the website.

Games for Health Europe tries to anonymise this data as much as possible. This data is not provided to third parties.

Games for Health Europe uses Google Analytics. This means that cookies may be placed by Google Analytics with the aim of collecting data to ultimately provide you with an optimal user experience. By collecting data via Google Analytics, Games for Health Europe gains insight into usage and these statistics can be applied to its website. The Google cookie is deleted after a maximum of 2 years. Google does not share your data with third parties. Read Google's Privacy Statement for more information.

When you visit our website for the first time, a banner is displayed indicating that if you click further on the website, you give us permission to use all cookies and plug-ins as described in this privacy and cookie statement.

We have no control over what any third parties do with your data obtained via the placed cookies. More information about the way in which these parties store the obtained data and what they do with this data can be found in the privacy statement of the relevant party. (Please note: these can change regularly). You can inquire with us via the contact form.

ENABLING AND DISABLING COOKIES

You can disable the placement of cookies by changing your browser settings. Consult your browser manual for exact instructions. Please note that (certain functionalities on) the website may not work or may not work fully if you disable cookies.

REMOVING COOKIES

Most cookies have an expiration date. This means that they automatically expire after a certain period and no longer register data from your site visit. You can also choose to manually delete the cookies before the expiration date has passed. For more information about this, please consult your browser manual.

THIRD-PARTY WEBSITES

This privacy and cookie statement does not apply to third-party websites that are connected to our website by means of links. We cannot guarantee that these third parties handle your personal data in a reliable or secure manner. We recommend that you read the privacy statements of these websites before using them.

CONFIDENTIALITY AND PROVISION TO THIRD PARTIES

We treat your personal data confidentially. We will not provide the personal data we collect to other parties, unless this is necessary in the context of the execution of the agreement or in cases in which we may or must do so on the basis of the law.

SECURITY

We take appropriate security measures to limit misuse of and unauthorized access to your personal data. In this way, we ensure that only the necessary persons have access to your data and that access to your personal data is protected.

RETENTION PERIOD

We do not store your personal data for longer than is necessary for the purposes for which the data was provided or obtained, taking into account the purposes of the processing and any statutory retention periods.

RIGHTS OF DATA SUBJECTS

If you have provided us with personal data, you can send us a request to view, change, move or delete this data. You can send your requests to:

Games for Health Europe
Torenallee 3
5617 BA Eindhoven
+31 6 28 12 23 68

To prevent abuse, we may ask you to identify yourself before we send you data. When it concerns access to personal data linked to a cookie, you must send a copy of the relevant cookie. You can find this in the settings of your browser.

CHANGES TO THE PRIVACY AND COOKIE STATEMENT

We reserve the right to amend this privacy and cookie statement. Changes will be published on our website. It is therefore advisable to consult this statement regularly so that you are aware of any changes.

PERSONAL DATA AUTHORITY

We are happy to help you if you have complaints about the processing of your personal data. Based on the applicable privacy legislation, you also have the right to file a complaint with the Dutch Data Protection Authority against this processing of personal data. You can contact the Dutch Data Protection Authority for this purpose.

If Games for Health Europe processes personal data on behalf of the user, the user will accept the Processor Agreement placed on this site in which agreements on the processing and security of this personal data are recorded. The users can make changes to this at any time in consultation with Games for Health Europe.

CONTACT

If you have any further questions or comments after reading our privacy and cookie statement, you can contact us via the contact details below.

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